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We would like to take this opportunity to welcome you to our office!

Enclosed, you will find new patient forms. Please complete these forms and return them to our office as soon as possible. We will not be able to schedule your new patient appointment without completed forms.

On your first visit, a comprehensive exam will be completed. This will include a soft tissue evaluation and all x-rays necessary to adequately diagnose your oral condition. If you have recent dental x-rays, it would be helpful to have them sent to our office before your appointment. If they are not of diagnostic quality, we will recommend that they be retaken. Emailed x-rays are preferred, if available. You may have x-rays sent to info@solonfamilydental.com. Any child under 18 must be accompanied by an adult.

Here is some general information about our practice:

Our office hours are:

Monday: 10:00am – 5:00pm
Tuesday: 8:00am – 5:00pm
Wednesday: 8:00am – 5:00pm
Thursday: 7:00am – 4:00pm
Friday: 7:00am – 4:00pm

For our patients with insurance:

- o We will verify your insurance coverage before your appointment. If we cannot verify your coverage, we will contact you for additional information.
- o Your dental claims will be filed for you as a courtesy.
- o You are responsible for the estimated patient portion at each visit.

If you are not covered by a dental plan, you are responsible for payment the day of your visit. We accept all major credit cards, checks and cash. We do offer an in-office dental savings plan called Quality Dental Plan for patients without dental insurance – ask us for more information!

We are a very busy practice and often have a waiting list for appointments. Because of this, we require at least one full business day notice to reschedule or cancel. There is a \$25-75 fee (depending on the amount of time reserved) for short notice cancellations and broken appointments.

We look forward to meeting you! Please feel free to call with any questions before your visit.

Sincerely,

Laura M. Walsh, DMD, FAGD

Nicholas J. DePaola, DDS